

Nursing/Ward – Area based

Clinical Nurse Manager

The Clinical Nurse Manager is the senior nurse managing the delivery of care in a defined area of the hospital. They direct the nursing, clerical and other ward staff in the delivery of care to the patients within that area.

Ward Nurse

Ward nurses provide your day to day nursing care. They are generally assigned to a particular area of the hospital in which they have a specialised interest and develop speciality skills in how to care for various conditions. Nurses are assigned a group of patients to be responsible for throughout their shift. At the beginning of each shift your nurse will introduce him/herself and attend to your needs.

Enrolled Nurse

An enrolled nurse is an assistant to your ward nurse who is able to deliver certain aspects of your care under appropriate supervision.

Ward Support Officers

Wards Support Officers assist in the delivery of your care by providing helpful assistance to nursing staff for any transportation, lifting, general ward duties or errands that are required. Ward Support Officers also provide important security assistance should those services be required.

Ward Clerks

Ward clerks attend to the clerical needs of an area such as supporting patient notes, filing, organising discharge requirements and generally supporting the clinical nurse manager.

Cleaning Staff

Staff are contracted to ensure your room and ward areas are kept clean. Please contact your ward staff if you have any concerns regarding your room or if you require cleaning services outside of routine service hours.